



SMART VIDEO DOORBELL

QUICK START GUIDE





Introduction

This smart video doorbell is designed for use in homes, apartments, offices, garages and sheds. It's easy to set up and operate, giving you and your family the security and peace of mind that you deserve.

You can monitor your video doorbell remotely through the Mercator Ikuü app, which can be downloaded for free from the Apple App Store and Google Play Store.

Make sure to fully charge your video door bell unit prior to installation. The deterioration of the battery may vary depending on how often the unit is used, how often the video feed is viewed via the app and whether motion alerts are turned on or off.

Contents

- 1 x Smart Wireless Video Doorbell
- 1 x Indoor Chime Unit
- 3 x Screws and Wall Plugs
- 1 x Grub Screw
- 1 x L Shaped Screw Driver
- 1 x Wall Mount Bracket
- 1 x DC Power Adaptor
- 1 x Micro USB charging cable

*Class 10 required
(Max. 128GB card supported)



Identification

Camera Lens
2304 x 1296p (3MP), with
130° field of view (diagonal)

Motion Sensor
PIR motion
detection sensor

Microphone

Status Light
· Blinking red light:
wait for network connection
· Solid blue light on:
camera is working correctly
· Solid red light on:
camera lost connection

Doorbell Button
Press to activate the doorbell

Micro SD card slot
Use a micro SD memory
card to record video 24/7
(Support up to 128GB micro SD card)

Reset Button
Hold for 5 seconds to
reboot and clear all
settings to factory defaults.
This will allow you to
connect with a different
Wi-Fi network if required.

Power Button
Make sure to toggle to On
before use.

Power Port
Connect adaptor to a
standard power outlet
and connect to the
doorbell using the
provided Micro USB cable

Indoor Chime Unit
*Note: If there isn't sound
refer to page 8 'pairing
your indoor chime unit*



Speaker
Two way audio



Grub Screw



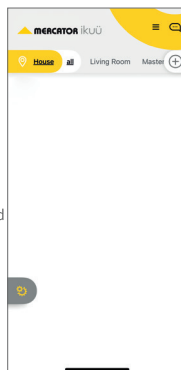
Set Up the App

1. Download the Mercator Ikuü app.
2. Tap 'create new account' or 'log in to account'.
3. Follow the in-app prompts and tap 'OK'.

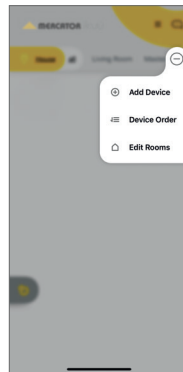
Connect Your Video Doorbell to the App

1
Log in to the Mercator Ikuü app.

Note: Ensure your Video Doorbell is in pairing mode. The LED should be flashing red. If it isn't, press and hold the reset button on the side of the unit for 5 seconds and wait for the Video Doorbell to restart.



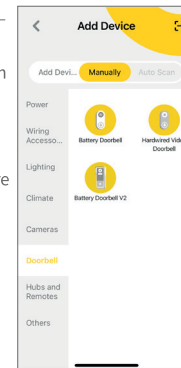
2
Tap the  icon and select 'Add Device'.



Connect Your Video Doorbell to the App (cont.)

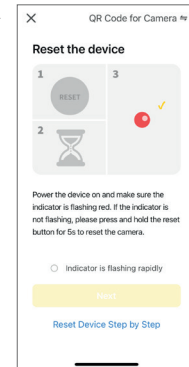
3

Select 'Doorbell' from the sidebar, and then tap the Battery Doorbell V2 icon. Make sure the doorbell is switched ON before proceeding.



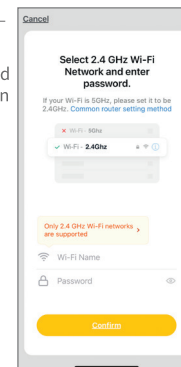
4

Press and hold the reset button for 5s to reset the doorbell, wait until the indicator is flashing red rapidly to tap 'indicator is flashing rapidly' and 'next'.



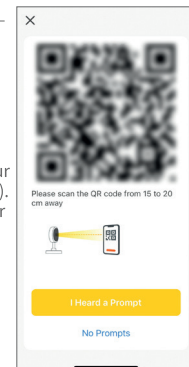
5

Enter your Wi-Fi name and password, then tap 'Confirm'.



6

Place the doorbell eye over the QR code to scan (holding the doorbell 15cm away from your mobile screen). When you hear the prompt, tap 'I Heard a Prompt'.



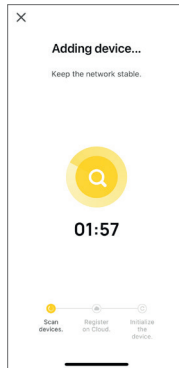
Note: if the doorbell doesn't not chime after using the reset button, press the ring button to wake up the doorbell then retry the reset button.



Connect Your Video Doorbell to the App (cont.)

7

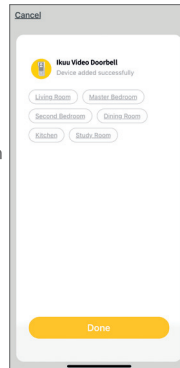
The app will begin connecting to your video doorbell. When it reaches 100%, you will be taken to the product's settings page.



8

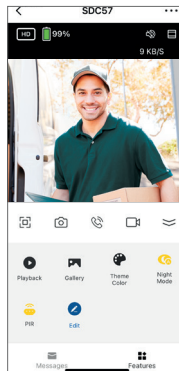
Update the name of the device and assign it to a room (optional), then tap 'Done'.

If you don't see the screen shown, the doorbell did not pair successfully. Please retry from step 1.



9

The camera feed will open, and you will be prompted to allow access to your device's microphone. Tap 'OK' to continue. Your camera is now connected and ready for use.



Doorbell Functions



Screenshot

Take a photo of the live video feed, which will be saved to the photo album.



Speak

Speak through the doorbell speaker via your phone microphone.



Record

Take a video of the live video feed, which will be saved to the photo album. Event Recording only.



Playback

Review camera footage from the SD card (if installed).



Gallery

View previously saved photos and video recordings. You can download these to your local mobile device.



Theme Colour

Customise themes in Light mode or Dark Mode.



Night Mode

Auto: Night vision will come on automatically when the light level is low

Off: Night vision will be off, regardless of light level

On: Night vision will be on, regardless of light level

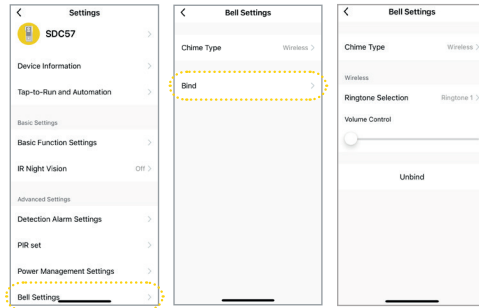


PIR

Enable and select the sensitivity for PIR motion detection to receive alerts and record footage when motion is detected



Installation Chime Unit



Power on your indoor chime unit with either a standard USB-A port, ideally somewhere near your door.

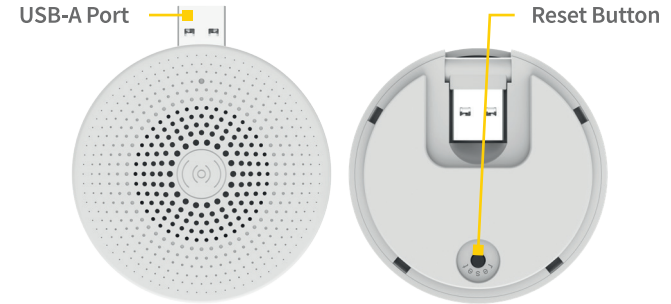
Your indoor chime unit should already be paired with your video doorbell. Please press the push button on the video doorbell to test the indoor chime. If the indoor chime does not react, please follow step 1-3:

1. Press and hold the reset button on the back of the chime unit for 5 seconds, until the blue indicator flashes blue quickly 3 times.
2. Press the reset button on the back of the chime unit and release it quickly. The indicator should now flash blue slowly and continuously.
(Please ensure the indicator continues flashing for at least 10 seconds before continuing)
3. While the chime unit is continuing to flash, you may choose one of the following options to finish pairing:
 - a. Press the video doorbell's push button once.

OR

- b. Navigate from the video doorbell live screen > settings > bell settings > pair chime unit, then tap add.

The blue indicator on the chime unit will stop flashing and remain on. The indoor chime unit setup is now complete.



Installation Instructions

Before choosing your location, check the Wi-Fi strength/coverage in that area.

IMPORTANT: Mount the doorbell under eave and avoid placing it in direct sunlight and extreme weather. Do not mount the doorbell unit on metal or near metal door frames, security door, or proximity any metal door furniture as this might affect the functionality of the doorbell.

Please Note: The below image shows the doorbell angle view. Install it in a suitable location with Wi-Fi coverage (Fig.01).

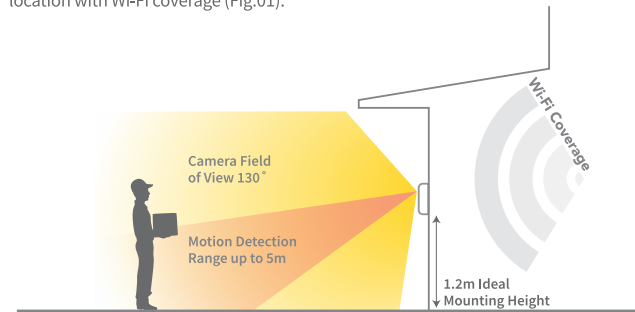


FIG. 01

1. Plug the provided DC power adaptor into a power source and use the provided Micro USB cable to connect the doorbell. The charging indicator will be **RED** while it is charging. (Fig. 2 & 3)
2. Check battery status through the Ikuü app. When it reaches 100%, the charging indicator will become solid **BLUE** and you may remove the charging cable.

INSTALLATION

Note: Product should be fully charged before installation.

1. Mark screw position through the bracket holes (Fig 4).
2. Fix the mounting bracket on the wall by using the included screws and wall plugs.
3. Install the doorbell to the bracket and secure with included grub screw and screwdriver (Fig 5).



FIG. 02

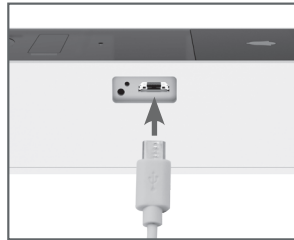


FIG. 03

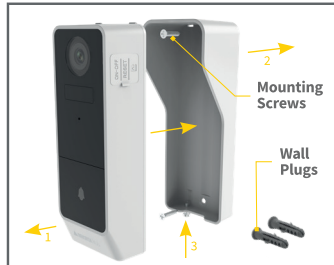


FIG. 04

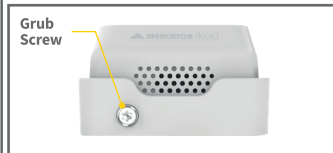


FIG. 05

Note:

- This doorbell requires a network device (e.g. wireless/non-wireless router, network switch etc.) that is connected to the internet for setup and use. This network device is not supplied with this kit.
- This doorbell might experience network, motion command and live transmission delay issues. This is normal, due to the connected network, 4G/5G mobile network, server overflow or internet upstream speed, download speed and video resolution. To reduce delay, it is recommended to reduce the video quality, or contact your mobile/network service provider.

App Features

Want more from your products? The Mercator Ikuü app can help you to customise your smart products any way you like. Detailed guides on these features can be found at www.ikuu.com.au.



Rooms

Separate your products within the app for easy control based on their location.



Scenes

Control multiple products from any room at the same time.



Automation

Create triggers that allow products to complete actions automatically. These triggers can be based on time, sensors, or even other products.



Routines

Use Mercator Ikuü with other household products to create simple voice commands that trigger customised actions based on your daily activities.



Timers

Use a range of a scheduling and countdown timers that trigger actions.



Alerts

Manage the kinds of alerts you receive from your products (e.g. security products).



Sharing

Share access of your products with others.



In-App Customer Service

Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit www.ikuu.com.au

You can speak to our customer service team directly via phone on **1300 552 255 (AU)** or **0800 003 329 (NZ)**, or via email at customercare@mercator.com.au



Warranty

Mercator guarantees this product against defects of materials and workmanship for a period of 36 months from the date of purchase provided the product is used for its proper purpose, in accordance with Mercator's recommendations and within such voltage and current limits as are specified by Mercator in relation to the product. Mercator will at its own option and cost make good, or replace this product with the same or similar product and return it to you, or provide a credit for any product manufactured or supplied by it, which proves to be defective within the limits set out above provided that no repairs, alterations or modifications to the product have been undertaken or attempted by anyone, other than Mercator or its authorized agents. Should you wish to make a claim under this guarantee, the product and proof of purchase must be returned pre-paid by you to the place of purchase.

This guarantee is in addition to and does not take away from any other rights and remedies you may have under any relevant law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please retain your proof of purchase for all warranty claims.

For all Sales & Warranty enquiries
Mercator (ACN 005 946 958)

Caribbean Park, 36 Lakeview Dr,
Scoresby, Victoria, 3179, Australia

P.O. Box 2596, Rowville, Victoria, 3178, Australia

For sales and product information telephone

Customer Service: 1300 552 255